

In the Know



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the latest...


03 February 2012

Welcome again to another edition of our fortnightly newsletter In the Know. With our usual key document and elibrary updates we have the following articles:

- Free Event - From the Front Line – Alcohol, Drugs and Front Line Practice
- Research Policy Update 70 including Journal Articles from RiPfA
- An Update on the latest research projects reviewed by the Cumbria Research Governance Group

As always if you have any comments or suggestion as to how we can improve In the Know then please get in touch – on 01228 227112 or email us at knowledge.management@cumbria.gov.uk

Knowledge Management





the latest...

New research projects

The following research projects have recently been reviewed by the Cumbria Social Care Research and Consultation Governance Group:



- **P0202** The impact of strengths on Psychological Capital in predicting workplace outcomes – Jacqui Sjenitzer
- **P0204** NHS Evidence tracking survey - Helen Theakston/Aimi Blueman
- **P0203** Survey on your experiences of living with dementia in Cumbria – Fiona Moncur/Donna Story
- **P0205** Transitions at the end of life - Professional Perspective – Elizabeth Lowson (University of Southampton)
- **P0206** Personal Social Services Adult Social Care Survey 2011-12 – Louise Bell
- **P0207** Supporting People Outcomes – Louise Elsworth Barnes
- **P2010** Online Directory of Services – Survey – Peter Knock

If you would like further details about any of these projects, please contact Elaine Ralph (elaine.ralph@cumbria.gov.uk, Tel: 01228 227112).



the latest...

EVENT

From the Front Line: Alcohol, Drugs and Social Care Practice – 09 March 2012



Tilda Goldberg Centre
for social work
and social care

KING'S
College
LONDON
University of London

SOCIAL
CARE
WORKFORCE
RESEARCH
UNIT



From the Front Line: Alcohol, Drugs and Social Care Practice

Friday 9 March 2012

10am – 3.30pm, King's College London, Strand Campus, WC2

**Organised by Making Research Count at the
Universities of Bedfordshire and King's College London**

Social workers and social care professionals are on the front line of working with people in need of support or care. Their needs may be physical, mental, emotional or practical. Seldom is there only one need; more commonly a mixture of needs combine to trigger concerns about their own well being or the well-being of those around them. Increasingly social workers report alcohol and other drug problems as part of that mix.

In this dissemination event, researchers from the Tilda Goldberg Centre at the University of Bedfordshire will present findings from a large-scale study of social care professionals' experiences of working with people with alcohol and other drug problems.

This event will be of interest to front-line social work and social care staff as well as managers, at strategic and operational levels. Given the implications for education and training, it will also be of interest to local authority training department leads, social work academics, other social care training providers and local authority research leads.



Attendance is free to local authorities that participated in the survey, and members of Making Research Count at the Universities of Bedfordshire and King's College London. For all other delegates, the cost is £125 per person. Places are limited, so you will need to book - **by 24th February 2012**.

Local authority bookings must be made via your Learning and Development Department. For all other bookings, please contact the MRC Administrator at University of Bedfordshire, Cara Senouni, Institute for Applied Social Research, Park Square, Luton LU1 3JU, mrc@beds.ac.uk, (01582) 743085.

As Cumbria Adult Social Care took part in this survey there will be no charge for attendance (subject to numbers). Please contact me – Elaine Ralph - in the first instance if you are interested in attending this event.

Research Policy Update 70 – January 2012

Please find below the link to the latest research policy update from RiPfA. This month's update includes some journal articles – Journal articles are hyperlinked - where possible- at the end of the summary and indicated where we don't have access to the article either through general access or Athens subscription.

This month's RPU has a focus on journal articles, but also includes some government activity including headline findings from the telecare and telehealth **Whole System Demonstrator Programme**, an announcement about the **NHS Whistleblowing Helpline** now extended to cover social care and new **Autism training resources**. The ASCOF Handbook of Definitions is also highlighted. There is one consultation, from the Office for Disability Issues **Fulfilling potential: Working together to empower disabled people** and one research report looking at the evidence from the National Carers' Strategy Demonstrator Sites **New approaches to supporting carers' health and well-being**.

[RPU 70 - January 2012](#)



In the Know Updates



In this section of *ITK* we bring you all of the latest information and updates from four main sources: *The E-Library*, *Journal Articles*, *EASI Documents*, *Books from the Social Care Library Collection* and *Research Projects*. So why not start searching now?

Complaints

EASI DOCUMENT

Information

E2504 Report on an investigation into complaint no 10 008 622 against London Borough of Havering

Short Summary: The London Borough of Havering failed to consider its duties under the Disability Discrimination Act when it didn't rehouse a family with a disabled daughter in a suitable property even though they had top priority, finds Local Government Ombudsman, Dr Jane Martin.

Primary Source: Local Government Ombudsman

Key Officer: Linda Mason

Consultation Response Date (if applicable)

Document Type: Legal

Web Link: <http://www.lgo.org.uk/news/2012/jan/havering-council-criticised-rehousing-family-disabled-daughter/>

Subject: Complaints and Physical Disability

E-LIBRARY

Lessons Learned Log

Synopsis: Updated version of the Lessons Learned Log for meeting dated 16 November 2011

Link: <http://www.web.ccc/SocsArchive/Content/Intranet/66/133/40463105918.pdf>

Directorate Information



E-LIBRARY

Adult and Local Services - Legislation and Guidance

Synopsis: List of legislation and guidance relating to the statutory duties of Adult and Local Services. This list is intended as a guide only and may not be exhaustive

Link: <http://www.web.ccc/SocsArchive/Content/Intranet/66/135/40751135321.xls>



E-LIBRARY

Adult and Local Services - List of Social Care Related Plans and Strategies

Synopsis: List of current adult social care related plans and strategies located on the e-library.

Link: <http://www.web.ccc/SocsArchive/Content/Intranet/66/135/40444121920.xls>

Health



EASI DOCUMENT

Information

E2507 Personal health budgets and NHS Continuing Healthcare discussion paper

Short Summary: Personal health budgets are currently being piloted in the NHS in England, with over 2,700 participants across 20 sites. This paper explores personal health budgets for people receiving NHS continuing healthcare.

Primary Source: Department of Health

Key Officer: Peter Woodhouse

Consultation Response Date (if applicable)

Document Type: Paper

Web Link:

http://www.personalhealthbudgets.dh.gov.uk/library/Resources/Personalhealthbudgets/2012/Personal_health_budgets_and_CHC_discussion_paper.pdf

Subject: Health



Information

E2506 Briefing notes on Government amendments to the Health and Social Care Bill: Lords Report Stage

Short Summary: These briefing notes on government amendments to the Health and Social Care Bill - Lords report stage - covers Secretary of State accountability, greater patient involvement, education and training, health inequalities and strengthening integration.

Primary Source: Department of Health

Key Officer: Richard Parry

Consultation Response Date (if applicable)

Document Type: Briefing

Web Link:

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_132480.pdf

Subject: Health



Information

E2503 Improving outcomes and supporting transparency

Short Summary: The new public health outcomes framework, which is published today, sets out the desired outcomes for public health and how these will be measured.

The framework concentrates on two high-level outcomes to be achieved across the public health system. These are:

■ increased healthy life expectancy

■ reduced differences in life expectancy and healthy life expectancy between communities

The outcomes reflect a focus not only on how long people live but on how well they live at all stages of life. The second outcome focuses attention on reducing health inequalities between people, communities and areas. Using a measure of both life expectancy and healthy life expectancy will enable the use of the most reliable information available to understand the nature of health inequalities both within areas and between areas.

Primary Source: Department of Health

Key Officer: Amanda Evans

Consultation Response Date (if applicable)

Document Type: Guidance

Web Link:

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_132363.pdf

Subject: Health



EASI DOCUMENT

Information

E2502 The national framework for NHS continuing healthcare and NHS-funded nursing care - July 2009 (revised)

Short Summary: This framework clarifies and supports consistency in the determination of eligibility for NHS continuing healthcare and NHS-funded nursing care. The table showing people receiving continuing NHS care by PCT 2009-11 has been updated.

Primary Source: Department of Health

Key Officer: Richard Parry

Consultation Response Date (if applicable)

Document Type: Guidance

Web Link:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_103162

Subject: Health

Mental Health



EASI DOCUMENT

Information

E2511 Defining mental health services - Promoting effective commissioning and supporting QIPP

Short Summary: The NHS Confederation has published a paper containing a set of definitions for use by mental health commissioners and service providers to help improve benchmarking and the understanding of patterns of performance. As well as defining an acute inpatient bed, the paper includes definitions of recovery and rehabilitation services, CAMHS Tier 4 inpatient services, care homes and nursing care, housing and housing-related support, crisis accommodation and living at home with a care package. The definitions have been endorsed by a range of key stakeholder organisations, including the Audit Commission, the Association of Directors of Adult Social Services, the Department of Health and the Mental Health Network of the NHS Confederation.

Primary Source: NHS Confederation - Mental Health Network

Key Officer: Ann Hoban

Consultation Response Date (if applicable)

Document Type: Report

Web Link: http://www.nhsconfed.org/Publications/Documents/Defining_mental_health_services.pdf

Subject: Mental Health



EASI DOCUMENT

Information

E2510 The Mental Health Strategy, system reforms and spending pressures: what do we know so far?

Short Summary: The Mental Health Foundation has published the findings of a study which suggests that the government's latest mental health strategy has so far only had a limited impact on service commissioning and provision, with little evidence that it is being used to guide local decision making. The paper, produced with Rethink Mental Illness, Mind, and the Centre for Mental Health, was commissioned to evaluate the delivery of the Government's 2011 No Health Without Mental Health strategy. It concludes that mental health strategy objectives should be prioritised when implementing system reforms, to ensure that both policies have a positive impact.

Primary Source: Mental Health Foundation

Key Officer: Ann Hoban

Consultation Response Date (if applicable)

Document Type: Report

Web Link:

http://www.mentalhealth.org.uk/content/assets/PDF/publications/mental_health_strategy_what_do_we_know_so_far.pdf?view=Standard

Subject: Mental Health

Older Adults



EASI DOCUMENT

Information

E2508 Care in crisis 2012

Short Summary: Age UK has launched a Care in Crisis 2012 report, to highlight the current crisis in social care. The report shows that this year spending on older people's social care in England has fallen half a billion pounds short of even maintaining the inadequate levels of provision in place when the coalition government came to power. It claims that the impact of the chronic under-funding is felt every day by vulnerable older people who do not receive the care they need. The charity is urging people to back its Care in Crisis campaign, demanding urgent reform of the social care system, and has launched a Care in Crisis petition calling on the government to reform the care system for older and disabled people so that everyone gets the care they need to live with respect and dignity.

Primary Source: AGE UK

Key Officer: Amanda Evans

Consultation Response Date (if applicable)

Document Type: Report

Web Link: http://www.ageuk.org.uk/Documents/EN-GB/Campaigns/care_in_crisis_2012_report.pdf?dtrk=true

Subject: Older Adults and Care Provision

Personalisation

E-LIBRARY

Direct Payments - Your Care Your Choice Large Print

Synopsis: Large Print Version of the Direct Payments booklet

Link: <http://www.web.ccc/SocsArchive/Content/Intranet/66/135/401561140.pdf>

E-LIBRARY

Self Directed Support with Personal Budgets - Large Print

Synopsis: This booklet is for adults needing social care and support services. Their carers and representatives. it tells you what support plan is and why it is important, what a support plan includes how to make a support plan and what help is available to do this, how support plans are agreed and what happens next

Link: <http://www.web.ccc/SocsArchive/Content/Intranet/66/135/401561118.pdf>

E-LIBRARY

Self Directed Support with Personal Budgets - A Quick Guide Large Print

Synopsis: Self Directed Support with Personal Budgets - A Quick Guide - Large Print

Link: <http://www.web.ccc/SocsArchive/Content/Intranet/66/135/40375111824.pdf>

Public Information

EASI DOCUMENT

Information

E2505 Making Open Data Real consultation - responses

Short Summary: Responses to the Making Open Data Real consultation, in which a series of questions were asked, aimed at informing the government's strategy to embed transparency and open data as core operating principles of the public services.

Primary Source: Cabinet Office

Key Officer: Catherine Beverley

Consultation Response Date (if applicable)

Document Type: Response

Web Link: <http://www.cabinetoffice.gov.uk/resource-library/making-open-data-real-consultation-responses>

Subject: Public Information/Communication and Performance

Safeguarding



EASI DOCUMENT

Information

E2509 SCIE Report 49 -Assessment: Financial crime against vulnerable adults

Short Summary: The City of London Police and SCIE, the Social Care Institute for Excellence, have published a report about the financial abuse of vulnerable adults. The report, commissioned by the Home Office, Department for Health and the Association of Chief Police Officers (ACPO), reveals how vulnerable adults are being exploited by apparent friends, family, small-time fraudsters and organised criminals, suffering losses ranging from a few pounds to millions of pounds. It suggests that some victims are so socially isolated that they continue to give money to criminals, even when they realise what is happening, just to maintain some form of human contact. In other instances, trusted parties within the family or a care environment are stealing assets in an attempt to prevent them being used to provide care or comfort to the victim. The report highlights the need for the police and the public and private sector to continue to work closely together to protect vulnerable adults from financial abuse, and ACPO is already using the findings to develop specific safeguarding guidance for police forces.

Primary Source: SCIE

Key Officer: Linda Mason

Consultation Response Date (if applicable)

Document Type: Report

Web Link: <http://www.cityoflondon.police.uk/NR/ronlyres/4164FF69-AEBA-4D54-9ED4-4D0ECD80B8/0/VulnerableAdultsReport.pdf>

Subject: Safeguarding



E-LIBRARY

Safeguarding Adults Poster - Stage 1 to Stage 7

Synopsis: This poster uses a spider diagram to explain the 7 different stages in Safeguarding Adults process

Link: <http://www.web.ccc/SocsArchive/Content/Intranet/66/135/400679823.pdf>



E-LIBRARY

Safeguarding Adults Guide for Practitioners

Synopsis: A guide for Practitioners about safeguarding

Link: <http://www.web.ccc/SocsArchive/Content/Intranet/65/131/3987792610.pdf>

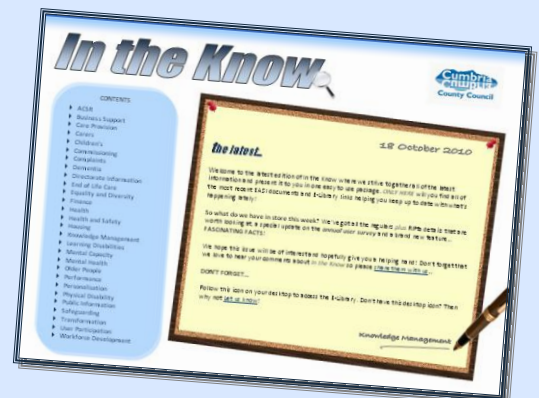
NEWS RELEASES

Don't forget to visit the news pages <http://www.intouch.ccc/news/default.asp> for all the latest information. Some of the latest pieces of news relevant to employees or to Social Care are below:

- 1/2/2012 - [Lottery-funded project leads to 64 new reading groups for older people](#)

**DON'T MISS THE NEXT ISSUE OUT
ON 17 FEBRUARY 2012**

If you have any comments about *In the Know* or Knowledge Management in general then please email knowledge.management@cumbria.gov.uk, or contact one of the Team on 01228 227112 or 01228 227113.



<http://www.cumbria.gov.uk/adultsocialcare/caregovernance/knowledgemanagement/>